



CANCELLATION POLICY MOON

Cancellation terms individuals and groups

Skybar – Restaurant Moon
Overhoeksplein 3- 19th floor
1032KS Amsterdam

Time of arrival:

If you are unable to show up at the time of your reservation, Moon will hold your table for 20 minutes. In case you do not present yourself within the stated timeframe or give Moon notice, your table will be given to the first guest(s) in line.

Cancelling reservations up to 6 people:

Lunch cancellations are free of charge before 11 a.m. on the day of the reservation. Dinner cancellations are free of charge before 12 p.m. on the day of the reservation. Cancellation requests beyond the given timeframe or no-shows are subject to a €65,00 fee per person.

Cancelling reservations of 7 people or more:

Up to 24 hours before your reservation, your cancellation is free of charge. In case less people show up than your reservation originally stated, and you have not given Moon notice, Moon will charge €65,00 per no-show.

Partial cancellation or changing reservations of 7 people or more (showing up with less guests than intended):

You may cancel or change the number of people in your reservation until 12 p.m. on the day of your reservation. Cancellation requests past this stated timeframe are subject to a fee of €65,00 per no-show or cancelled person.

Group reservations of 10 people or more

For groups of 10 people or more we ask a pre payment of € 35,00 per person.

Cancelling reservations of 10 people or more:

Up to 48 hours before your reservation, your cancellation is free of charge. In case less people show up than your reservation originally stated, and you have not given Moon notice, Moon will charge €65,00 per no-show.

Partial cancellation or changing reservations of 10 people or more (showing up with less guests than intended):

You may change or cancel a maximum of two persons in your reservation until 12 p.m. on the day of your reservation. Cancellation requests past this stated timeframe and cancellations of more than two persons are subject to a fee of €65,00 per no-show or cancelled person.

How to cancel your reservation:

You may cancel your reservation by phone or per e-mail. You will receive a confirmation email of stating your cancellation or the change in your reservation. Without this confirmation email your cancellation or requested changes are invalid.